

## Introduction

# This brochure details courses offered through ACCA UK Professional Courses in the corporate and financial services sectors for Autumn 2015.

We know that your time is valuable, so our courses have been designed to fit into whatever learning time is best for you. You can opt for an in-depth course on a subject that really interests you, or choose a short, focused seminar that will give you the essential information to allow you to do your job more effectively.

#### **QUALITY TRAINING**

Whichever course you choose, we're confident that it will be of the highest quality, as well as being fully accessible and representing excellent value.

Our lecturers have been chosen for their expert knowledge and wealth of experience in their fields. We are proud that many lecturers have been working with us for several years, reflecting the positive feedback from previous delegates.

#### WEBSITE

You can view all of our courses and events, or download a copy of this CPD Events listing, or the events section of our website. Please visit www.accaglobal.com/uk/professionalcourses for more information.

#### **CPD UNITS**

The number of CPD units you can gain is stated in each course description. All courses count as verifiable CPD provided the content is relevant to your development needs.

#### **WHAT TO WEAR**

There is no dress code, however, most delegates choose to wear smart casual clothing.

#### **CERTIFICATES**

Certificates will be issued for attendance at all courses. These are for your own CPD records.

#### **ACCOMMODATION**

Courses and seminars are usually nonresidential (unless otherwise stated). Delegates requiring accommodation should, therefore, make their own arrangements.

#### **SPECIAL REQUESTS**

When booking online, delegates should complete the section on special requirements at the time of booking, eg dietary, wheelchair access, etc. When booking by any other method delegates are asked to notify Professional Courses at ACCA of any special requirements, in writing, at least ten full working days before the start of the course. We will endeavour to accommodate your requests; however, please note this may not always be possible.

#### **IN COMPANY TRAINING**

We can tailor a course specifically for your organisation. Contact our team to find ou more.

## Multiple Booking Discount Scheme\*

## Multiple booking discounts apply to one-day courses run by ACCA.

- save more than 10% of the course price when you book two or more ACCA one-day courses
- book two ACCA one-day courses and pay just £439 per course – saving £60 per course
- book three or more ACCA one-day courses and pay just £409 per course – saving £90 per course.

In addition, discounts are available for unemployed members and for members working for registered charities (proof will be required in both cases). This is subject to availability.

The following are not eligible for discounts:

- half-day courses
- two-day courses
- partner courses.\*

Please contact the Professional Courses team on 020 7059 5910 for further information.

\* the discounts do not apply to courses organised by the ACT, CIMA Mastercourses, FinancePD, ICSA Training and MBL Seminars – see individual courses for discount details on these courses where applicable

# **Accounting and Financial** Reporting

#### A PRACTICAL APPROACH TO DEALING WITH THE NEW UK GAAP - THE KEY **ISSUES**

and discussion of all the key concerns and offers practical solutions to them.

• SPEAKERS: Charles Gubbins BSc CA Guy Loveday BSc (Econ) FCA

This seminar forms part of our Corporate Accountants' Updating Programme. Please see page 18 for further details.



#### DATES AND LOCATIONS

20 October, Cardiff 10 November, Manchester 24 November, London

3 December, Edinburgh

09.30 - 13.00

f199 UNITS

#### ACCENTUATING THE POSITIVES IN YOUR **FINANCIAL STATEMENTS**

This course addresses the challenges in presenting reliable and transparent information that truly (and fairly) reflects the key strengths of an entity's position, performance and adaptability

• SPEAKER: Charles Gubbins BSc CA







#### LOCATION

London

DATE

9 December

09.30 - 17.00

FEE £499

UNITS 8

#### A PRACTICAL APPROACH TO DEALING WITH THE NEW UK GAAP - DEALING WITH TRANSITION

This seminar is designed to help you navigate the journey to the new UK GAAP helping to

• SPEAKERS: Charles Gubbins BSc CA Guy Loveday BSc (Econ) FCA

This seminar forms part of our Corporate Accountants' Updating Programme. Please see page 18 for further





DATES AND LOCATIONS 20 October, Cardiff

10 November, Manchester 24 November, London

3 December, Edinburgh

#### TIME

14.00 - 17.30

£199

UNITS

#### **ACCOUNTING IN THE U.S.**

This course examines the main content of US GAAP and the practical problems of applying it, using annual reports of US corporations as illustrations. Comparisons with UK GAAP and IFRS will also be discussed.

• SPEAKER: Christopher Nobes FCCA BA PhD







#### LOCATION London

DATE

17 November

TIME

09.30 - 17.00

£499

UNITS 8

#### HOW TO BOOK:





professionalcourses@accaglobal.com



#### Accounting and Financial Reporting

#### **DRILLING DOWN INTO FINANCIAL STATEMENTS – ADVANCED ANALYSIS SKILLS**

This course considers the more complex aspects of financial reporting, helping delegates to identify and calculate appropriate measures for benchmarking and further

• SPEAKER: Charles Gubbins BSc CA



LOCATION London

DATE

4 November

TIME 09.30 - 17.00

FEE £499

UNITS 8

#### **IFRS ADOPTION – HOW PREPARED ARE YOU? (PART ONE)**

number of the most common, important issues and adjustments when adopting IFRS. More complex issues are covered in Part Two.

• SPEAKER: Malcolm Greenbaum ACA CTA







LOCATION London

DATE

14 December

TIME

09.30 - 17.00

FEE £499

UNITS 8

#### **GROUP ACCOUNTING UNDER IFRS**

This course covers IFRS accounting for business combinations, on-going practical case studies using a spreadsheet including group cash flow statements and foreign currency issues.

• SPEAKER: Malcolm Greenbaum ACA CTA



LOCATION London

DATE 9 November TIME 09.30 - 17.00

FEE £499

UNITS

8

#### **IFRS ADOPTION – HOW PREPARED ARE** YOU? (PART TWO)

This course focuses on the more complex IFRS areas of deferred taxation, business combinations and financial instruments and how they differ from UK GAAP. Conversion project management is also discussed.

• SPEAKER: Malcolm Greenbaum ACA CTA







LOCATION London

DATE

15 December

TIME

09.30 - 17.00

£499

UNITS

#### Accounting and Financial Reporting

#### **INTERPRETING ACCOUNTS AND** REPORTING RELEVANT INFORMATION

This interactive course will help you identify and interpret meaningful accounting information and key value drivers critical to decision making. It focuses on the value and use of accounts, highlighting the importance of good quality notes and transparent information. It also demonstrates how to produce relevant reports for internal and external audiences.

• SPEAKER: Raj Gandhi FCCA





LOCATION London

DATE 6 October TIME 09.30 - 17.00

FEE f499 UNITS 8

#### **UK FINANCIAL REPORTING UPDATE -CHANGES, ISSUES AND PROBLEMS**

and can be applied now. Every company will have to comply from accounting periods commencing on or after 1st January 2015. Every company will be affected. Are you up to speed on the most significant changes in UK GAAP ever?

• SPEAKER: Guy Loveday BSc (Econ) FCA







LOCATION London

DATE 1 October 09.30 - 17.00FEE

£499 UNITS 8

#### TRANSITIONING FROM EXISTING GAAP **TO FRS 102 - A PRACTICAL CASE STUDY**

At last – practical help! By seeing financial under UK GAAP and then under the FRS 102, delegates will appreciate the need to identify, capture and explain each material accounting difference and presentational difference

• SPEAKER: Guy Loveday BSc (Econ) FCA



#### LOCATION London

DATE

10 December

TIME

09.30 - 17.00

FEE £499

UNITS

8

#### HOW TO BOOK:



professionalcourses@accaglobal.com

## **Business Reporting and Evaluation Tools**

#### ADVANCED EXCEL I

knowledge from the Intermediate course.

• SPEAKER: Bob Hawken FCA

This course is run by FinancePD\*.



LOCATION London DATES

15 September 17 November

TIME 09.30 - 17.00FEE £299 + VAT

UNITS 8

#### **AUTOMATING YOUR REPORTING WITH EXCEL VBA MACROS (AN INTRODUCTION)**

introduces Visual Basic for Applications (VBA) reports from large quantities of data (no

• SPEAKER: Bob Hawken FCA





LOCATION London

DATES

17-18 September 13-14 October 18-19 November

17-18 December

09.30 - 17.00

£998 + VAT

UNITS 16

#### **ADVANCED EXCEL II**

This course concentrates on further analysis your knowledge from the earlier courses in this

• SPEAKER: Bob Hawken FCA



LOCATION London DATES

16 September 14 December

TIME 09.30 - 17.00£299 + VAT UNITS

#### **FINANCIAL MODELLING**

This two day course will train delegates in the sheet, profit and loss, and cash flow forecasting model, suitable for project finance analysis, company valuation, debt structuring and will develop Excel skills to allow delegates to develop rigorous financial models and be in a position to get the most out of the peer/third

• SPEAKER: Mark Woolhouse BA Hons (Oxon)







LOCATION London DATES 13-14 October 10-11 December\*

TIME 09.30 - 17.00£998 UNITS 16

<sup>\*</sup> The December course is run by Capital City Training Ltd and is subject to VAT.

#### **Business Reporting and Evaluation Tools**

#### INTERMEDIATE EXCEL

more skilful. This course takes you to the next level of understanding and proficiency

• SPEAKER: Bob Hawken FCA

This course is run by FinancePD\*.



LOCATION London DATES

14 September 16 November

TIME 09.30 - 17.00FEE £299 + VAT

UNITS

#### THE FINANCE FUNCTION GUIDE TO **CREATING ENGAGING POWERPOINT PRESENTATIONS**

engaging way to others. PowerPoint is the tool how to present with PowerPoint as well as integrating Excel-driven and other graphics.

• SPEAKER: Bob Hawken FCA



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LOCATION London DATES 15 October 15 December

TIME 09.30 - 17.00FEE £499 + VAT UNITS

#### SPREADSHEET SKILLS FOR THE FINANCE **FUNCTION**

information presented meaningfully creates produce numerical reports and analyses in an efficient yet highly effective way.

• SPEAKER: Bob Hawken FCA

This course is run by FinancePD\*.



#### DATES AND LOCATIONS

21 September, London 12 October, London 22 October, Leeds 20 November, London 16 December, London

TIME 09.30 - 17.00£499 + VAT UNITS

#### THE FINANCE FUNCTION GUIDE TO **CREATING IMPRESSIVE AND MEANINGFUL CHARTS IN EXCEL**

tool and this function has been improved significantly in recent versions. Most accountants are able to produce simple charts so this course extends your ability to produce charts which really tell the story they need to.
Some understanding of Excel will be assumed.

• SPEAKER: Bob Hawken FCA





LOCATION London DATES 22 September 22 December

TIME 09.30 - 17.00£499 + VAT UNITS

#### HOW TO BOOK:





https://events.accaglobal.com

\* FinancePD courses will be taught using either version 2007, 2010 or 2013. Any relevant differences between versions will be explained during the course.

## Law.

#### AN INTRODUCTION TO AUTO **ENROLMENT**

that will lead to a successful implementation. It is intended for professional advisors, finance, payroll and HR professionals.

• SPEAKER: Kate Upcraft



DATES AND LOCATIONS 16 September, London 25 September, Leeds 6 November, Birmingham 19 November, Southampton

TIME 14.00 - 17.15FEE £240 + VAT\* UNITS 3

DATE

#### **CROSS BORDER COMMERCIAL CONTRACTS – THE ESSENTIALS**

• SPEAKER: Michala Meiselles LLB Hons LLM



6



LOCATION TIME London 09.30 - 17.15FFF 13 October £480 + VAT\* UNITS

#### COMPANY LAW UPDATE - THE LATEST **DEVELOPMENTS**

• SPEAKER: Mike Griffiths



DATES AND LOCATIONS 17 September, Birmingham 22 September, London 3 November, Leeds 4 November, Manchester 25 November, Cardiff

26 November, Southampton

TIME 14.00 - 17.15 FFF £240 + VAT\* UNITS

#### **ESSENTIAL EMPLOYMENT LAW**

• **SPEAKER**: Sue Jennings





DATES AND LOCATIONS 23 September, Manchester 21 October, London

TIME 09.30 - 17.15£480 + VAT\* UNITS 6

## PLANNING FOR AUTO-ENROLMENT AND FUTURE PENSION REFORMS – 10 STEPS **TO STAGING AND MORE**

This full day course is an in-depth review looking at the impact for agents, employers and employees. It will explore auto-enrolment in the context of the wider state pension reforms and allows delegates the opportunity to consider its application in their own workplace and for clients.

• SPEAKER: Kate Upcraft





DATES AND LOCATIONS 22 September, London 25 November, Birmingham

TIME 09.30 - 17.15FEE £480 + VAT\* UNITS

\* A further 50% saving for MBL members

HOW TO BOOK:



professionalcourses@accaglobal.com

# Strategy, Governance and Risk Management

#### A STRATEGIC APPROACH TO MANAGEMENT ACCOUNTING

This course is based on insights into how best practice organisations have improved finance operations in their strategic focus and thinking to aid finance in becoming a key member of the strategy team at every level of the organisation. It highlights business analysis and reporting to aid strategic planning, valuebased strategies, strategic positioning, the value proposition, KPIs and long-run value

• SPEAKER: John McKenzie MBA



8





LOCATION London DATE

6 November

09.30 - 17.00FEE £499 UNITS

#### **ESSENTIAL CORPORATE GOVERNANCE**

understanding of the key principles and issues in corporate governance and offers practical advice on compliance and best practice. It explores key governance topics, including in-depth coverage of the UK Corporate effectiveness, reporting and disclosure, risk management and CSR.

• SPEAKER: Julia Casson FCIS

This course is run by ICSA Training.





LOCATION

London

DATE

9 December

TIME 08.45 - 16.45

FEES ACCA and ICSA members: £450 + VAT

Non-members: £500 + VAT

UNITS

#### **EFFECTIVE AUDIT COMMITTEES**

This course looks at the expected role of the audit committee, the terms of reference and the interplay between the individuals involved. The committee's contribution towards good governance is a major theme, including the best practice recommendations of the Financial Reporting Council.

• SPEAKER: Mark Wearden FCIS

This course is run by ICSA Training.



LOCATION

London

DATE

10 December

09.00 - 16.30

ACCA and ICSA members: £450 + VAT Non-members: £500 + VAT

UNITS 8

LOCATION London DATE 26 November

MAKING BETTER BUSINESS DECISIONS

Many decisions we take contain unintended but unconscious bias and in hindsight, can often appear wrong. Using careful analysis and improve our decision-making.

• SPEAKER: David Smith BSc FCA







TIME

09.30 - 17.00

£499

UNITS

#### PERFORMANCE IMPROVEMENT **STRATEGIES**

Constant competitive and shareholder pressure demands response. Whether continuously or by transformation, managers must innovate. Through knowledge of business and financial analysis we can develop new strategies for real performance improvement.

• SPEAKER: David Smith BSc FCA



LOCATION London

DATE 8 December TIME 09.30 - 17.00

FEE £499 UNITS

8

#### RISK, CONTROL AND GOVERNANCE

governance, and explores key messages from associated guidance.

• SPEAKER: Gill Bolton

This course is run by ICSA Training.





LOCATION

London DATE

14 October

13.30 - 17.00

ACCA and ICSA members: £270 + VAT

Non-members: £300 + VAT

LINITS 3.5

#### PRACTICAL RISK MANAGEMENT

This course offers a thorough introduction to the compliance obligations around, and the processes adopted in, identifying and managing organisational risk. It looks in detail at the regulatory frameworks within which risk is managed, and the tools for undertaking that

• SPEAKER: Gill Bolton

This course is run by ICSA Training.



#### LOCATION

London

#### DATE

14 October

TIME

09.00 - 12.30

#### FEES

ACCA and ICSA members: £270 + VAT

Non-members: £300 + VAT UNITS

3.5

THE BIGGEST MISTAKES ACCOUNTANTS MAKE - AND HOW TO AVOID THEM

made in six key areas: leadership, strategy,

• SPEAKER: Stephen Berry FCMA CGMA MBA BSc (Hons) ACIB DipFS

This course is run by CIMA Mastercourses.



#### LOCATION

London

#### DATE

16 December

TIME

09.30 - 17.00

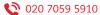
#### **FEES**

ACCA and CIMA members: £539 + VAT Non-members: £599 + VAT

UNITS

6

#### HOW TO BOOK:





#### THE ROLE OF THE COMPANY SECRETARY **PART ONE**

duties of the company secretary. It explains the events that give rise to a need for company to ensure compliance.

• SPEAKER: Andrew Hamer FCIS

This course is run by ICSA Training.



### LOCATION

London

#### **DATES**

23 September

25 November

#### TIME

09.00 - 17.00

FEES
ACCA and ICSA members: £450 + VAT

Non-members: £500 + VAT

#### UNITS

8

#### THE ROLE OF THE COMPANY SECRETARY **PART TWO**

more advanced company secretarial issues associated with shares and share capital, group and procedures for closing down unwanted companies, including striking off.

• SPEAKER: Andrew Hamer FCIS

This course is run by ICSA Training.





#### LOCATION

London

#### **DATES**

24 September

26 November

#### TIME

09.00 - 17.00

FEES
ACCA and ICSA members: £450 + VAT

#### Non-members: £500 + VAT UNITS

## **Taxation**

#### **BUSINESS AND CORPORATE TAXES UPDATE**

• SPEAKERS: Russell Cockburn BSc (Hons) FFTA Tim Palmer CTA ATT

Updating Programme. Please see page 18 for further





LOCATION

London

15 December

DATE

#### DATES AND LOCATIONS

- 21 October, Cardiff 11 November, Manchester
- 25 November, London 2 December, Edinburgh

### TIME

14.00 - 17.30FEE

£199 UNITS

4

#### **CORPORATION TAX UPDATE**

A detailed review, assisted by practical case studies, of recent corporation tax changes

• SPEAKER: Tim Palmer CTA ATT









09.30 - 17.00FEE

£499 UNITS 8

#### **BUSINESS TAXES**

• SPEAKER: Dean Wootten FCA CTA



#### LOCATION

London DATE

3 November

TIME 09.30 - 17.00

£499 UNITS

#### **EMPLOYED VS SELF-EMPLOYED**

A course designed to examine the distinction engagement where misinterpretation of the law can lead to dire consequences for all

• SPEAKERS: Paul Soper FCCA







LOCATION London

DATE

30 November

TIME 09.30 - 17.00 FEE £499

UNITS

#### HOW TO BOOK:



professionalcourses@accaglobal.com

#### **Taxation**

#### **EMPLOYMENT AND PERSONAL TAXES UPDATE**

• SPEAKERS: Russell Cockburn BSc (Hons) FFTA Tim Palmer CTA ATT

Updating Programme. Please see page 18 for further







DATES AND LOCATIONS

21 October, Cardiff 11 November, Manchester 25 November, London

2 December, Edinburgh

TIME

09.30 - 13.00FEE £199 UNITS 4

#### **EVERYTHING YOU EVER WANTED TO KNOW ABOUT VAT – ADVANCED**

end of the spectrum. As the tax is constantly any impending changes expected in supply and consideration; international services and partial

• SPEAKER: Gwen Ryder





09.30 - 17.00



LOCATION London DATE 15 October

LOCATION

London

22 October

DATE

FEE £499

UNITS 8

#### **EVERYTHING YOU EVER WANTED TO KNOW ABOUT VAT – INTRODUCTION**

of VAT, explained in a logical and systematic way, making sure you are left with a strong knowledge foundation.

• SPEAKER: Gwen Ryder



LOCATION London DATE 14 October TIME 09.30 - 17.00£499 UNITS

#### **INNOVATING YOUR WAY TO TAX SAVINGS**

examples to assist understanding.

• SPEAKER: Malcolm Greenbaum ACA CTA







TIME 09.30 - 17.00

£499 UNITS

8

#### **Taxation**

#### TAX RISK FOR BUSINESSES

An in-depth look at the main areas of compliance risk for businesses in the UK likely to pay attention on any compliance check and including suggestions for internal risk

• SPEAKER: Russell Cockburn BSc (Hons) FFTA



LOCATION London DATE 5 November

TIME 09.30 - 17.00FEE £499 UNITS 8

LOCATION

London

13 October

LOCATION

London

19 November

DATE

DATE

#### **VAT AND THE GLOBAL MARKETPLACE**

buying and selling goods and services across

• SPEAKER: Malcolm Greenbaum ACA CTA







09.30 - 13.00FEE £270 UNITS

#### **TRANSFER PRICING – FUNDAMENTALS**

• SPEAKER: Martin Zetter

This course is run by CIMA Mastercourses.



LOCATION London DATE

12 November

TIME 09.30 - 17.00ACCA and CIMA members: £539 + VAT Non-members: £599 + VAT UNITS

6

#### **VAT ON LAND AND PROPERTY**

This course will give delegates a practical

• SPEAKER: Dean Wootten FCA CTA







TIME 09.30 - 13.00FEE £270

UNITS

#### HOW TO BOOK:



professionalcourses@accaglobal.com

# **Treasury and Finance**

#### A-Z OF CORPORATE TREASURY

I his highly interactive five-day course provides a comprehensive overview of the treasury function for new entrants, bankers and those working alongside the treasury function.

Providing the perfect forum to learn about the corporate treasury function in modern international markets, this course is ideal for anyone who wants an in-depth introduction to treasury operations.

• SPEAKERS: Michèle Allman-Ward CertICM Greg Mayes AMCT

This course is run by ACT



Location London DATES

16–20 November

08.45 - 17.30

FEE ACCA and ACT members: f3125 + VAT Non-members: f3625 + VAT UNITS 40

## FOREIGN EXCHANGE AND CURRENCY RISK MANAGEMENT

Most companies encounter FX risk, often without understanding the implications. This course clearly explains the various risks and hedging techniques, essential to protecting the business from losses arising from FX mismanagement.

• SPEAKER: Derek Taylor ACIB ACI MSTA







 LOCATION
 TIME

 London
 09.30 – 17.00

 DATE
 FEE

 8 October
 £499

 UNITS

## ADVANCED BUDGETING, PLANNING AND FORECASTING

I his course examines traditional budgetary, forecasting and planning processes, their shortcomings, how they may be improved and then considers alternative techniques and processes and the implications of using them. It also examines the needs of operational management and considers how budgeting, planning and forecasting can be made more relevant to gain greater "buy in" and transparency.

• SPEAKER: John McKenzie MBA



LOCATION
London
DATE
12 November

TIME 09.30 – 17.00 FEE £499 UNITS

#### INTEREST RATE RISK

Interest rate risk is not discretionary. Choices can be made about the nature of the risk, but some interest rate risk is inevitable.

The course demonstrates the modelling of risk exposure, incorporating uncertainty regarding future rates to evaluate interest rate risk. Risk management action is then superimposed in the model to show the resulting risk position.

• SPEAKER: Will Spinney FCT

This course is run by ACT.

LOCATION

London

13 October

09.00 - 17.00

DATE

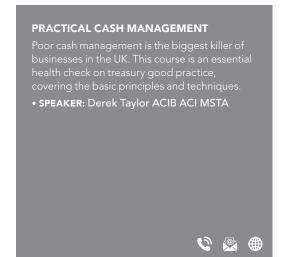
TIME



*C*, 8

ACCA and ACT members: £650 + VAT Non-members: £750 + VAT

UNITS 8



LOCATION TIME London 09.30 - 17.00DATE FEE 23 November £499 UNITS

## TREASURY SECURITY AND CONTROLS

This course will take you through the process of building a secure treasury environment from the creation of a framework of policy and delegated authority through to how treasury should be organised to ensure maximum control of its activities. You will learn about front, middle and back office functions, external and regulatory requirements and controls and security essential to managing the use of technology within treasury, as well as debating the key issues of control failure.

• SPEAKER: Brian Welch FCT FCMA FCIS



LOCATION London DATES 1–2 December TIME 09.00 - 17.00

ACCA and ACT members: £1300 + VAT Non-members: £1500 + VAT UNITS 16

## TREASURY IN A DAY

understanding of how treasury can support business strategy – particularly when facing challenges such as market instability and

• SPEAKER: Brian Welch FCT FCMA FCIS



London DATE 10 September TIME 09.00 - 17.00

LOCATION

FEES ACCA and ACT members: £650 + VAT Non-members: £750 + VAT UNITS 8

8

HOW TO BOOK:



020 7059 5910



professionalcourses@accaglobal.com







## **Terms and Conditions**

ACCA UK's terms and conditions are set out in full below. Please read these Terms and Conditions carefully before purchasing a course and print off a copy for your records. By ordering an ACCA UK course, you are confirming your agreement to be bound by these Terms and Conditions.

#### **BOOKINGS**

#### 1. How to Book

- 1.1. You can book:
- 1.1.1. Online at https://events.accaglobal.com;
- 1.1.2. By email to: Professionalcourses@accaglobal.
- 1.1.3. By post to: Professional Courses, ACCA UK, 29 Lincoln's Inn Fields, London WC2A 3EE
- 1.2. We do not accept telephone bookings.
- 1.3. Email is not encrypted and therefore not a secure method of communicating payment details with ACCA. If paying by card, we suggest you do so online or via post. Card transactions are processed by Worldpay on behalf of the Certified Accountants Educational Trust (CAET).

#### 2. Payment Terms

- Payments are accepted by cheque, BACS and the following credit cards; Mastercard, Visa, Amex, Maestro and Visa Debit. Cheques for ACCA UK events should be made payable to CAET.
- 2.2. When booking Professional Courses practitioners' events or when booking online, payment must be made at the time of booking. When booking Members' Network events or Professional Courses corporate, health or public sector events by post, fax or email an invoice may be issued and must be settled within 14 days or in advance of attendance at the event, whichever is sooner.
- 2.3. Payment must be settled in advance of attendance at any of our events; bookings made less than 14 days before an event must be accompanied by a cheque or credit/debit card payment.
- 2.4. ACCA events run through CAET are exempt from VAT\*. All other courses are subject to VAT at 20%.

#### 3. Confirmation

- Events are reserved from the receipt of the booking request and payment by any of the above methods.
- 3.2. When booking online, a confirmation email will be sent to you within 24 hours.
- 3.3. When booking by email or post, confirmation will be sent to you within 14 days and will include a receipted invoice.

#### **CANCELLATIONS**

#### 4. Your Right to Cancel

- 4.1. You have a right to cancel your purchase of the course within a period of 14 calendar days ("Cancellation Period") from the date on which ACCA confirms your booking on the course, subject to Clauses 4.4.
- 4.2. You must inform ACCA of your decision to cancel by using one of the following methods within the Cancellation Period:
- 4.2.1. Byemailto:Professionalcourses@accaglobal.com
- 4.2.2. By post to: Professional Courses, ACCA UK, 29 Lincoln's Inn Fields, London WC2A 3EE
- 4.3. On cancellation you will be entitled to a full refund of the fees.
- 4.4. Refunds will be made using the same method of payment as you used for the purchase and will be paid within 14 days of you informing ACCA of the cancellation. Your right to cancel and obtain any refund will be lost if you have given ACCA express consent to supply any services during the Cancellation Period and the service has been fully performed. If express consent has been given but the service is only part performed, you will be liable to pay for the services actually received.
- 4.5. Subject to clauses 4.1 to 4.4, no full refunds will be given for cancellations of bookings made less than ten (10) working days before the date of the event and payment in full will still be due.
- 4.6. Cancellations made pursuant to clause 4.5 shall be made in writing to ACCA and irrespective of the method of booking the cancellation shall incur a 10% event fee charge.
- 4.7. The 10% event fee charge applies to each event cancelled.
- 4.8. Where you have purchased courses at the multiple booking rate and attendance at one is subsequently cancelled, the remaining events will be charged at the standard rate. For example: where two events have been booked at the multiple booking rate and attendance at one is subsequently cancelled, the remaining event will be charged at the one event rate; where three events have been booked at the multiple booking rate and attendance at one is subsequently cancelled, the remaining two events will be charged at the two events rate.
- 4.9. If ACCA have to cancel the event, our liability shall be limited to a full refund of any event fees paid only. We will not refund any travel or accommodation costs associated with the cancellation of an event.
- 4.10. ACCA reserves the right to cancel or reschedule events without prior notice and to amend or alter published programmes, fees, venues and lecturers.

#### **CHANGES TO YOUR BOOKING**

#### 5. Substitute Delegates

- 5.1. ACCA will accept substitute delegates without administration charges at any time subject to receipt of substitute delegate details and, where applicable, immediate payment of any additional fees due.
- 5.2. Notification of substitute delegates must be made in writing.

#### 6. Transfers

- 6.1. Bookings for Professional Courses events can be transferred to another event in the current schedule (to December 2015) providing subsequent events are not already fully booked.
- 6.2. 10% of the event fee will be charged on each event transferred.
- 6.3. No transfers will be accepted for requests made less than ten (10) working days before the date of the event.
- 6.4. Notification of transfers must be made in writing at least ten (10) working days before the start of the event, irrespective of the method of booking.

#### JOINING INSTRUCTIONS

7. Joining instructions are usually sent at least five (5) working days before the start of an event. If you have not received your joining instructions three days prior to the event, please call the Professional Courses team on 020 7059 5910. ACCA will not be held responsible for non-receipt of joining instructions and refunds will not be issued under such circumstances.

#### ATTENDING THE EVENT

#### 8. Programme Changes

8.1. It may be necessary for reasons beyond ACCA's control to change the content and timing of the programme, the speakers, the date or the venue at any time prior to the event date.

#### 9. Course Papers/Delegate Pack

- 9.1. In most circumstances, course papers will be issued on the day of the event. This documentation is made available only to those attending the event and should not be reproduced.
- 9.2. Course papers and delegate packs are provided for the sole use of the delegate and may not be reproduced whether in whole or part, shared or distributed by any method whatsoever without prior permission of the copyright owner.

#### 10. Travel

- 10.1. ACCA accepts no liability if a delegate is unable to attend an event due to adverse weather conditions or any travel disruption. Refunds are subject to ACCA's discretion.
- 10.2. ACCA reserves the right to use venues which may incur a car parking charge and will not be liable to pay any charges incurred.

#### 11. Dress Code

11.1. There is no dress code; however, most delegates choose to wear smart casual clothing.

#### 12. Certificates

12.1. Certificates will be issued for attendance at all events. These are for your own CPD records.

#### 13. Accommodation

- 13.1. Events are usually non-residential, unless otherwise stated.
- 13.2. Delegates requiring accommodation should, therefore, make their own arrangements.

#### 14. Special Requirements and Dietary Needs

- 14.1. When booking online, delegates should complete the section on special requirements at the time of booking e.g. dietary, wheelchair access. etc.
- 14.2. When booking by any other method delegates are asked to notify Professional Courses at ACCA of any special requirements, in writing, at the time of booking a course or at least ten (10) working days before the start of the event. We will endeavour to accommodate your requests; however, please note this may not always be possible.

#### **AFTER THE EVENT**

#### 15. Delegate Feedback

15.1. After the event, delegates should expect to receive a feedback form. We would ask this is completed and returned to us within seven days to allow us to continue to improve and tailor future events more closely to your requirements.

#### **GENERAL**

#### 16. Data Protection

- 16.1. ACCA processes all personal information in accordance with the Data Protection Act 1998.
- 16.2. By completing the booking form you are consenting to your data being stored and processed for the provision of services and administration associated with the event including your name, title and email address. ACCA may periodically send you promotional emails about upcoming events or other information which we think you may find interesting using the email address you have provided.

#### 17. Limitation of Liability

- 17.1. ACCA will not be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from attending events unless it is directly due to negligence on its part.
- 17.2. The copyright of all training material rests with the trainer or speaker, and ACCA may not be held responsible for any infringements as a result of plagiarism, libel, slander or any misuse of any material.

#### Terms and Conditions

## FOR COURSES RUN BY PARTNER ORGANISATIONS

- ACT
- Capital City Training Ltd
- CIMA Mastercourses
- Evolia Training
- FinancePD
- ICSA Training
- MBL Seminars.

#### 18. How to book

- 18.1 e-mail: professionalcourses@accaglobal.com telephone Professional Courses on 020 7059 5910.
- 18.2 We will then contact our partner organisation to check whether the requested place is available and if a place is available, we will forward you a booking form for completion. You will be asked to return the booking form to Professional Courses and we will then forward the booking form to the appropriate partner organisation for processing.

#### 19. Confirmation and joining instructions

Confirmation of your booking and joining instructions will be sent to you directly from the appropriate partner organisation.

#### 20. Fee Guidance

- 20.1 Please note, courses run by the ACT, Capital City Training Ltd, CIMA Mastercourses, FinancePD, ICSA Training and MBL Seminars are subject to VAT at 20%. Courses run by Evolia Training are exempt from VAT. Fees include all course material, tea, coffee and lunch as appropriate.
- 20.2 Please refer to individual courses for discount details where applicable.

#### 21. Transfers and Cancellations

For full details regarding cancellations and transfers, please visit the relevant website addresses given below:

#### **ACT**

www.treasurers.org

#### **CIMA Mastercourses**

www.cimamastercourses.com

#### **Evolia Training**

www.evoliatraining.co.uk

#### **FinancePD**

www.FinancePD.com

#### **ICSA Training**

www.icsatraining.co.uk

#### **MBL Seminars**

www.mblseminars.com

Refer to ACCA Professional Courses terms and conditions' for courses from **Capital City** 

#### Training Ltd

All information in this brochure correct at the time of publication on 1 September 2015



#### **ACCA UK**

29 Lincoln's Inn Fields London WC2A 3EE tel: 020 7059 5910 professionalcourses@accaglobal.com

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