



# Governing success

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through  
joined-up working

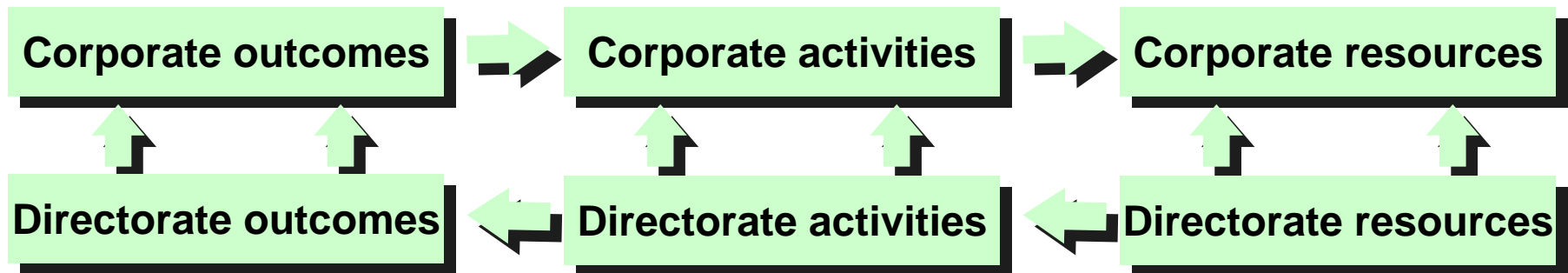
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Focusing on what needs to be rather than what has been



Challenge and align the current deliverables,  
programmes, processes and costs  
to increase productivity and improve service





# Good governance

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- The Business Management System provides
  - Integration, Predictability and Transparency
    - Integration – everything the organisation needs to do and employ to deliver its required outcomes is linked at all levels across the whole value chain from customers through yourselves to suppliers
    - Predictability – the causes of success are identified, and the probability of the required outcomes being delivered is objectively predicted, enabling risk mitigation
    - Transparency – anyone, internally and externally, can see what the organisation intends to employ, do and deliver, and the progress being made and expected
  - and makes the Operating and Financial Review useful
    - providing transparency, consultation, comprehensiveness, consistency, all relevant information, and continual review
    - enabling directors to “look at long term as well as short-term issues and take all the factors affecting the company’s relationships appropriately into account.”