



Guide to ACCA's hearings  
team and Disciplinary  
Regulatory Committees



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## Introduction

1. This guide explains the role of the Hearings Team in respect of ACCA's Disciplinary and Regulatory Committees and is intended to be a general guide only. In the event of any conflict between the content of this guide and the content of the ACCA Rulebook, the latter shall at all-times take precedence. The ACCA Rulebook can be found on ACCA's website at:

[www.accaglobal.com/uk/en/member/standards/rules-and-standards/rulebook.html](http://www.accaglobal.com/uk/en/member/standards/rules-and-standards/rulebook.html)

2. Any reference to 'members' should be read to include all members, students, affiliates and firms.

## Before a hearing

3. Once a case has been referred to an ACCA Committee, the Hearings team will contact the member and provide them with:
  - (i) a formal Notice of Hearing (identifying the date, time and location of the hearing);
  - (ii) a full copy of the papers to be considered at the hearing;
  - (iii) any other relevant information (to include guidance documents, witness proforma, regulations and the adjournment policy).

### ***When to expect communication from the Hearings Team***

4. Members will be provided with information in accordance with the timescales set out below:

#### ***Disciplinary Committee***

5. At least 28 days prior to the hearing, the hearings officer will serve upon the member a formal Notice of Hearing letter enclosing a full copy of the papers to go before the Disciplinary Committee, including a copy of:
  - (i) the Guidance for Disciplinary Sanctions;
  - (ii) the Witness Proforma;
  - (iii) the Adjournments Policy;
  - (iv) Statement of Financial Position;
  - (v) Costs schedule;
  - (vi) Guidance for Disciplinary Committee hearings;
  - (vii) Guidance for Interim Orders hearings; and
  - (viii) Guidance for Costs Orders.
6. Members are strongly recommended to familiarise themselves with the Guidance for Disciplinary Committee hearing and the Guidance for Disciplinary Sanctions as this provides the Committee with useful guidance when deciding any order to be imposed.
7. Members are required to complete the Witness Proforma, which must be completed and returned to the Hearings team a minimum of 14 days prior to the date of the hearing. On this form members should provide details of any witnesses they wish to call in order to give evidence and/or any ACCA witnesses they wish to question at the hearing.

8. Should you require the attendance of a witness, you will need to contact them with regards to attending the hearing. However, it is important to note that the attendance of any witness is entirely voluntary.
9. Members are encouraged to complete the Statement of Financial Position. Whilst the completion of the Statement of Financial Position is not mandatory, if an allegation(s) is found proved against a member, the Committee will consider the members' financial position when considering making an order for costs and/or imposing a financial penalty.

#### ***Admissions and Licensing Committee***

10. At least 28 days prior to the hearing, the hearings officer will serve upon the member a formal Notice of Hearing enclosing a full copy of the papers to go before the Admissions and Licensing Committee including a copy of:
  - (i) the Guidance for Regulatory Orders;
  - (ii) the Witness Proforma;
  - (iii) the Adjournments Policy;
  - (iv) Guidance for Admissions and Licensing hearings; and
  - (v) Guidance for Interim Orders hearings.
11. Members are strongly recommended to familiarise themselves with the Guidance for Regulatory Orders as this will be used by the Committee in deciding any order to be imposed.

#### ***Admissions and Licensing Committee Paper Applications***

12. If the member is making an application before the Admissions and Licensing Committee (as opposed to being referred to a Committee by the Monitoring Department) the application will be considered by a Chair (without a hearing), unless the application is opposed (on the papers).
13. It is the member's responsibility to persuade the Committee on the application form as to why the application should be granted. For example, if the member wishes to apply for readmission to membership, the member must satisfy the Committee of their 'general character and suitability' (and any other requirements, depending on the membership regulation involved).
14. If the member is also applying for a practising certificate the member needs to persuade the Committee that they are a 'fit and proper' person.
15. Service provisions remain the same whether the Committee is considering a referral to it by ACCA or an application being made by the member which is opposed, except in instances where service has been waived by agreement of parties. The applicant will receive a full copy of the papers to go before the Admissions and Licensing Committee, including a copy of:
  - (i) Guidance for Regulatory Orders;
  - (ii) Adjournment Policy; and
  - (iii) Guide to Admissions and Licensing hearings.

***Interim Order Committee***

16. At least 14 days prior to the hearing, the hearings officer will serve upon the member a Notice of Hearing enclosing a full copy of the papers to go before the Interim Order Committee, including a copy of:
  - (i) the Adjournments Policy
  - (ii) Statement of Financial Position;
  - (iii) Guidance for Interim Orders hearings; and
  - (v) Guidance for Costs Orders.
17. In exceptional circumstances, short notice of an Interim Orders Committee hearing can be provided less than 14 days prior to the hearing date. Interim Orders can be imposed for up to 18 months, with a review being held at least every six months as required.

***Appeal Committee***

18. At least 28 days prior to the hearing, the hearings officer will serve upon the member a Notice of Hearing enclosing a full copy of the papers to go before the Appeal Committee, including a copy of:
  - (i) the Adjournments Policy
  - (ii) the Witness Proforma
  - (iii) Statement of Financial Position;
  - (i) Guidance for Appeal Committee hearings; and
  - (ii) Guidance for Costs Orders.

***Consent Order Committee***

19. A Chair can consider an application by parties (ACCA and the member) to confirm, amend or reject a mutually agreed draft Consent Order in respect of minor misconduct cases.
20. It is the duty of the Chair to consider whether the proposed Consent Order is appropriate and represents a fair and appropriate disposal of a case which might otherwise require to be considered at a full Disciplinary Committee hearing, but which would not likely result in exclusion.
21. The hearings officer will send to the member confirmation of when the Draft Consent Order will be considered, enclosing a full copy of the papers to go before the Chair, including a copy of:
  - (i) the draft Consent Order signed by both parties;
  - (ii) the Consent Orders Guidance;
  - (iii) the Guidance for Disciplinary Sanctions;
  - (iv) Statement of Financial Position;
  - (v) Guidance to Costs Orders.

**Providing further information in respect of a hearing**

22. Members may submit additional documentary evidence that they wish to be drawn to the Chair's attention, in accordance with the timescales set out below:

Relevant Committee	Timescales of further information in advance of the hearing
Disciplinary Committee	21 days
Admissions and Licensing Committee	21 days
Health Committee	7 days
Appeal Committee	21 days
Interim Orders Committee	7 days

23. Any documentary evidence submitted outside of these timescales will only be considered in exceptional circumstances and with the permission of the relevant Committee.

**Requesting an adjournment of the hearing**

24. When a member is sent a copy of the papers, they will also be sent a copy of the Adjournment Policy. This should be read before the submission of any request for an adjournment. A copy of the Adjournments Policy can also be found at:

[www.accaglobal.com/gb/en/about-us/regulation/disciplinary-and-regulatory-hearings.html](http://www.accaglobal.com/gb/en/about-us/regulation/disciplinary-and-regulatory-hearings.html)

25. If a member wishes to request an adjournment of their hearing, this should be done in writing directly to the Hearings team for the attention of the designated hearings officer. An application for an adjournment should be made at the earliest possible opportunity, setting out the reason(s) for the application, together with supporting documentary evidence. Such request will be considered by the Chair of the Committee.
26. If the adjournment is refused by the Chair, the member can request for the application to be re-considered by the full Committee at the outset of the hearing. If an adjournment is granted, the member will be informed in due course of the new hearing date.

## Questions about the hearing

27. If a member has any questions about the hearing process, they may contact the Hearings team directly who will be able to provide assistance on procedural matters only.
28. The Hearings team does not take part in ACCA's investigative processes and therefore cannot provide any advice relating to the substance of the matter before the Committee.

### ***On the hearing day (alternative arrangements apply if the member is attending by telephone or through Teams)***

29. The hearing will typically commence at 10:00am (unless advised otherwise), however the member should arrive at the hearing venue at least 30 minutes before the hearing is due to start. The member will be met by the hearings officer who will show them to their allocated retiring room. Before the hearing commences the member, together with their legal representative or support person will have the opportunity to speak with ACCA's case presenter and the legal adviser.
30. The legal adviser is an experienced barrister or solicitor who advises the Committee on legal points. All advice received is given or subsequently repeated in public and the member, their representative and ACCA's case presenter can make submissions in relation to it.
31. The legal adviser will accompany the Committee when it is deliberating in private (in camera) but takes no part in the decision making process.
32. It is important to understand that the legal adviser cannot provide legal advice to members, that is, the legal adviser cannot be the member's advocate.

## Attending the hearing

33. Members are strongly encouraged to attend or participate in the hearing in some other way. The Committee usually finds it helpful to hear from members personally or through their representative, particularly if questions arise on the day. Though a Committee will respect a member's right not to attend or participate in the hearing, it may harm their position if they don't.
34. If in doubt as to whether attending would be advantageous, members should consult their own professional adviser. Even for hearings which are not going to be conducted remotely, if the member is unable to attend in person, the Hearings team can arrange for the member to participate via telephone or Teams. For remote hearings, all participants 'attend' via telephone or Teams.
35. Where a member does not attend, or in addition to attending, the member may submit written submissions for the Committee to consider.
36. If a member decides to attend or participate in the hearing – they may do so, even if they have previously indicated that they do not intend to. If at all possible the member should notify the hearings officer by telephone, email or in writing prior to the hearing date in order that sufficient time can be allocated for the case to be heard.
37. The member may be asked to give an indication as to how long their presentation is likely to take.
38. It is important to note that due to the nature of ACCA's hearings, there may be delays on the day and members should be aware that their hearing may start later than expected. Where possible, members will be advised if this is the case.

## Proceeding in absence

39. If neither the member nor the member's representative attends the hearing, the case may be heard in their absence, unless an adjournment is granted at the member's request or at the Committee's own volition.
40. The Certified Chartered Accountants' Complaints and Disciplinary Regulation 10(7) (as amended 2020) provides:

*'Where the relevant person fails to attend a hearing, the case may be heard in his absence provided the Disciplinary Committee is satisfied that he has been served with the documents referred to in regulation 9(1) and/or 10(1) in accordance with regulation 22.'*
41. The Committee must therefore make a two-stage decision:
  - (i) Has service been effected in accordance with the regulations?
  - (ii) If yes, is it appropriate in all the circumstances to proceed with the hearing in the absence of the relevant person?
42. Members are strongly advised to seek legal representation. Members can also bring along a support person if they wish, such as a friend or family member.

## During the hearing (slightly modified arrangements apply to 'virtual' hearings)

43. Hearings are generally held in public, which means that anyone may attend. The Committee may, in an appropriate case, decide to hear a matter in private for all or part of the proceedings and for documentary evidence to be received without being read aloud.
44. At the start of the hearing, the Committee will enter the room and once seated the Chair will formally introduce the Committee (comprising of a Chair, an accountant member and a lay member), the legal adviser, any ACCA staff and the case presenter presenting the case on behalf of ACCA.
45. The Chair will then briefly explain procedures and protocols associated with the hearing itself and confirm that the hearing will be recorded to provide an accurate record of the proceedings. In a Disciplinary Committee hearing the Chair will request the hearings officer to formally open the case by reading the allegations. If the member is in attendance, the hearings officer will ask the member whether they admit or deny the allegations.
46. This is slightly different in the case of Appeal Committee; Admissions and Licensing Committee; and Interim Order Committee hearings in that there are no 'allegations' to read out. The case presenter will begin proceedings and present the case (make submissions) on behalf of the ACCA by reference to the documents and evidence before the Committee. They may call witnesses in support of their case.
47. Once the ACCA case presenter has concluded their submissions, the Committee will invite the member or their representative to ask any questions arising from the presentation of the ACCA case presenter. The Committee reserve the right to ask further questions thereafter.
48. If the member has denied the allegations, the member (or their representative) will then be asked to present their case. The member is not obliged to give evidence and may present their case either verbally or by way of written representations.

49. The member may call witnesses (identified in advance) to support their case and upon conclusion both the ACCA case presenter and Committee may ask questions of them also. On completion of the member's presentation, members of the Committee and the ACCA case presenter may ask the member questions, if they have given evidence. If the member has not given evidence, they do not have to answer any questions from the ACCA case presenter. However, if the member is prepared to give evidence (and therefore be questioned on that evidence) the Committee may place more reliance on information which is provided that way.

### **On the hearing day – decision on facts and misconduct**

50. After both parties have concluded their presentations and questioning has finished, the ACCA case presenter and the member (or the member's representative) will be given an opportunity to make further representations upon any matter raised during the questioning.
51. The Committee will then withdraw, accompanied by the legal adviser, to consider its decision on facts in private (in camera). The hearing will be adjourned until the Committee has reached its decision.
52. When the Committee reconvenes, the Chair will announce its findings on fact and announce the Committee's decision as to whether any of those facts it has found proved amount to misconduct.
53. If the Committee has not found any allegations proved, the proceedings are terminated, subject only to any order for costs that might be made in the member's favour. In these circumstances, no record of the matter for disciplinary purposes will be retained on the member's file.
54. If the Committee has found one or more of the allegations proved, or the member has admitted them and the Committee has found them proved, the Committee will provide a brief summary of any matters it considered in finding the allegation(s) proved in order to assist the member when making submissions in mitigation and in relation to costs.
55. The Chair will ask the ACCA case presenter to make submissions on sanctions and costs. If the member is in attendance and /or represented, submissions are also invited from the member in defence.
56. The Committee will then withdraw to consider what, if any, sanction(s) and other orders to be made.
57. The Committee will return to announce:
- (i) the sanction(s) imposed;
  - (ii) any costs or fines to be awarded; and
  - (iii) the reasons for their decision.
58. The presentation and procedures that should be followed before the Appeal Committee or Admissions and Licensing Committee, are similar to those of the Disciplinary Committee. There is one main difference however in that the Committee will only retire once to consider their decision (rather than twice) unless it is necessary for the Committee to consider any other matters arising from its decision.

## Publicity

59. ACCA's regulations require ACCA to publish advance notice of upcoming hearings naming the individual member and/or firm concerned together with the date and venue of the proposed hearing event.
60. In addition ACCA regulations require publication of the Committee's findings and orders by way of a news release naming the member, as soon as practicable following the hearing event. This applies to all decisions of the Disciplinary Committee where an allegation has been found proved and all decisions of the Admissions and Licensing Committee, in addition to all decisions of the Appeal and Interim Order Committees.
61. Anything heard in private during the hearing shall not be published.
62. At the end of the hearing, the Committee will announce its decision. In most cases where the member is present they shall receive a draft copy of the reasons for the Committee's decision on the day of the hearing.
63. In all cases the hearings officer will issue a formal Notice of Decision letter together with the written reasons for the decision of the Committee within 14 days of the hearing.
64. Following any decision taken by the Disciplinary Committee or the Admissions and Licensing Committee, parties shall also be sent a Form of Application Notice for Permission to Appeal.

## Permission to appeal

65. Either party has a right to apply for Permission to Appeal within 21 days of the date of the formal Notice of Decision enclosing the written reasons for the Committee's decision.
66. In exceptional circumstances, where there is a clear public interest in the decision being reviewed, ACCA may apply for permission to appeal the decision of the Admissions and Licensing or Disciplinary Committee.

## Commencement of the order

67. The decision of the Committee will not normally take effect until an appeal period has expired, unless otherwise stated by the Committee in their reasons that an order should have immediate effect.
68. If a member wishes to appeal, the order made at the original hearing shall not take effect until the outcome of any application for permission to appeal lodged has been exhausted, unless the Committee decides the order should have immediate effect.
69. All decisions of the Appeal Committee become effective immediately (ie, as soon as that decision has been announced).

## **Costs**

70. The Committee has discretion to make an order for costs at a hearing.
71. An Interim Order Committee has the power to reserve costs where the ACCA case presenter has made such an application. Where costs have been reserved, the Committee shall not consider costs until the substantive Disciplinary Committee hearing. Any order for costs made by any Committee shall be stated in the full reasons.
72. Members shall be advised in the formal Notice of Decision letter to expect an invoice and next steps in relation to payment of costs. Please note costs invoices shall be sent out to the member only after the appeal deadline has passed and the case is complete.

### ***Payment of costs***

73. Where a member has applied for permission to appeal, costs will not be raised until the Appeal process has been exhausted.
74. ACCA will notify the member in writing that payment of the costs owed to ACCA must be paid within 21 days specifying the due date for payment.
75. Where an order for costs is made against ACCA, payment are normally complied within 21 days from the date the order becomes effective.

### ***Deferral of payment date or variation of payment***

76. The member can seek to defer the due date for payment or vary any payment providing any representations are submitted in advance of the due date for payment. Where the member intends to defer the due date for payment or vary any payment, written representations should be submitted to ACCA's Adjudication Department. Upon receipt of any written representations, ACCA will determine whether the due date for payment or the payment itself can be varied. The ACCA's decision is final.

## **Available ACCA guidance**

Members can access all relevant guidance on ACCA's website at:

[www.accaglobal.com/gb/en/about-us/regulation/disciplinary-and-regulatory-hearings.html](http://www.accaglobal.com/gb/en/about-us/regulation/disciplinary-and-regulatory-hearings.html)

## **Contact us**

For further information or any queries about ACCA's Disciplinary and Regulatory Committees, please contact:

Hearings Team  
ACCA  
The Adelphi  
1/11 John Adam Street  
London WC2A 6AU  
United Kingdom

[hearingsteam@accaglobal.com](mailto:hearingsteam@accaglobal.com)



ACCA  
110 Queen Street  
Glasgow G1 3BX  
United Kingdom  
+44 (0)141 534 4199  
[www.accaglobal.com](http://www.accaglobal.com)

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Think Ahead