

# Invigilator guidance for students sitting remote session exams



## Unable to sit or complete your remote session exam due to technical issues?

Re-book on the same day of your exam for week 2 – [View our troubleshooting support page on ACCAGlobal.com](#)



### Unsure which form of identification we will accept for check-in?

Valid Passports, Drivers licenses, National ID cards and Biometric National travel cards are all acceptable. For more information [watch our check-in video](#).



### Will my invigilator check my scientific calculator?

Only calculators which cannot store data are allowed in your exam. Your invigilator may ask to see your calculator via the webcam for closer inspection.



### Can I talk out loud during my remote exam?

You are not permitted to talk out loud during your exam. We recommend you read the question in your head. Your invigilator will ask you to stop talking out loud. If you're repeatedly talking out loud, your invigilator may terminate the exam.



### Will the invigilator end my exam due to outside noise?

As part of the exam regulations, you must take your exam in a private and quiet room. Outside noise can interfere with the invigilator being able to perform their duties. If there is excessive or persistent noise picked up by your microphone, your exam may be terminated by your invigilator (particularly if people can be heard).



### Can I take a comfort/bathroom break during my exam?

Yes, you must notify your invigilator you're taking a five-minute break before you leave by using the online chat function. You don't need to ask for permission, just tell them you're leaving. Remember to let the invigilator know when you've returned from your comfort/bathroom break.



### Will the invigilator contact me?

If there are any technical issues during the exam, the invigilator will attempt to contact you via the online chat function or emergency contact number. If they receive NO response within a five-minute period, then the exam will likely be terminated.