

## Minimum technical requirements for ACCA remote session exams

---

<b>Operating System</b>	<b>Windows 10 (64-bit)</b> (excluding 'S Mode') <b>Windows 8.1 (64-bit)</b> (all editions except 'RT') <b>Mac OS 10.13 and above</b> (excluding beta versions)
-------------------------	--

---

**Note:** Windows Operating Systems must pass Genuine Windows Validation.

- **Windows Vista, Windows XP and Windows 7** are strictly prohibited for exam delivery
- All Linux/Unix based Operating Systems are strictly prohibited.

---

<b>Firewall</b>	Do not take your exam in a setting with a corporate firewall (including VPN) or alert your Network Administrator to the <a href="#">network configuration requirements</a> . We recommend testing on a personal computer. Work computers generally have more restrictions that may prevent successful delivery.
-----------------	---

---

<b>Device</b>	All tablets are strictly forbidden, unless it has a physical keyboard and also meets the operating system requirements mentioned earlier.
---------------	---

---

<b>RAM</b>	OS specified minimum RAM 4 GB RAM or more
------------	--

---

<b>Display</b>	Minimum Resolution: <b>1024 x 768</b> in <b>16-bit color</b> . Additional monitors are forbidden.
----------------	--

---

<b>Internet Browser</b>	The newest versions of Microsoft <b>Edge</b> , <b>Safari</b> , <b>Chrome</b> , and <b>Firefox</b> or <b>Internet Explorer 11</b> .
-------------------------	--

---

<b>Internet Connection</b>	For optimal performance, a reliable and stable connection speed of <b>3 Mbps down and 2 Mbps up</b> is required.  Where possible, we recommend testing on a wired network as opposed to a wireless network.  If testing from home, ask others within the household to avoid internet use during your exam session.  Tethering to a mobile hotspot is explicitly prohibited.
----------------------------	---



---

<b>Webcam</b>	Webcam must have a <b>minimum resolution of 640x480 @ 10 fps</b> . Webcam may be internal or may be external and connected to the computer.  Mac users may need to allow OnVUE within their 'System Preferences: Security & Privacy: Privacy' settings for Microphone, Camera, Automation and Input Monitoring.
<b>Sound &amp; Microphone</b>	Verify the audio and microphone are not set on mute in Windows.  Mac users may need to allow OnVUE within their 'System Preferences: Security & Privacy: Privacy' settings for Microphone, Camera, Automation and Input Monitoring.
<b>Browser Settings</b>	<b>Internet Cookies must be enabled.</b> <b>Any Pop-Up blocking setting(s) must be disabled.</b>
<b>Power</b>	Ensure you are connected to a power source before starting your exam to avoid draining your battery during the exam

---