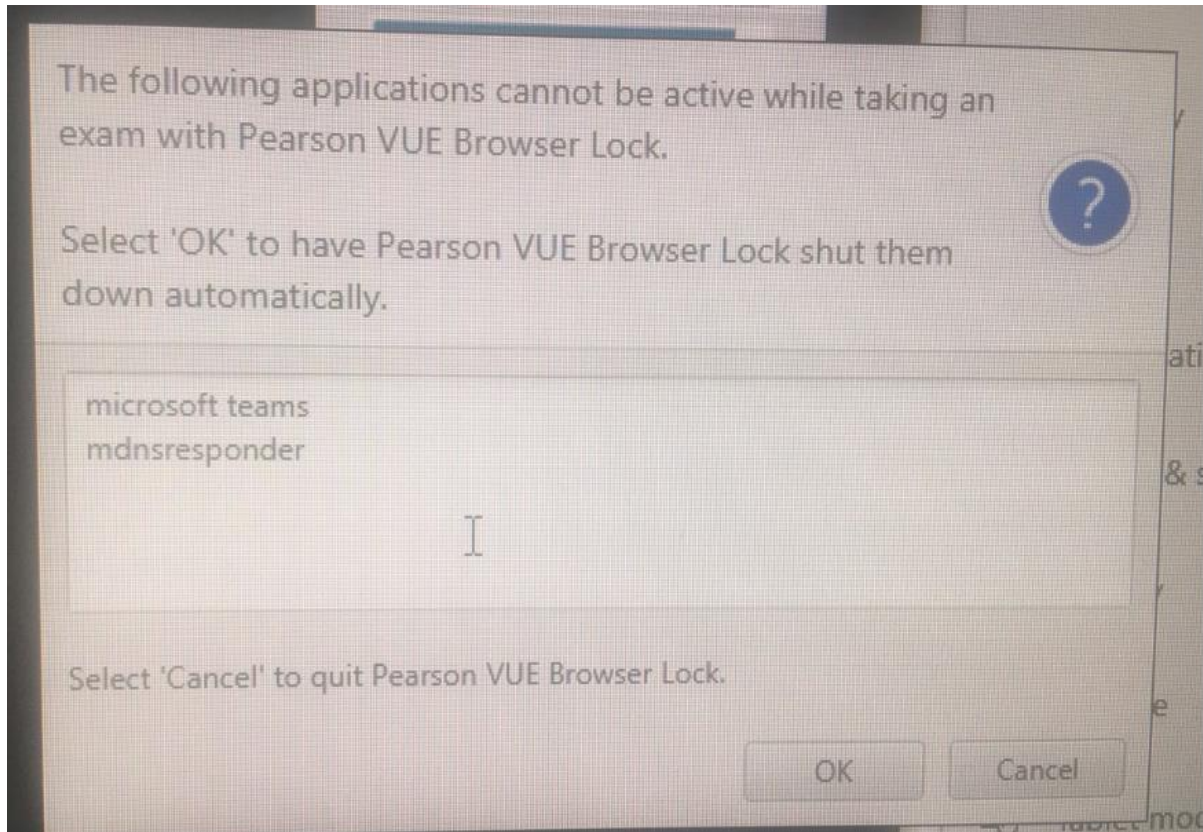


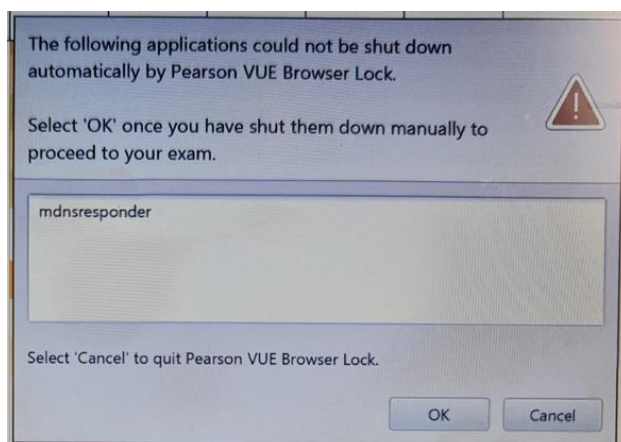
Ending mdnsresponder/Bonjour Service Background process

After you have completed the check-in process, you may be prompted about applications or a mdnsresponder background process which needs to be ended before your remote session exam can be launched.

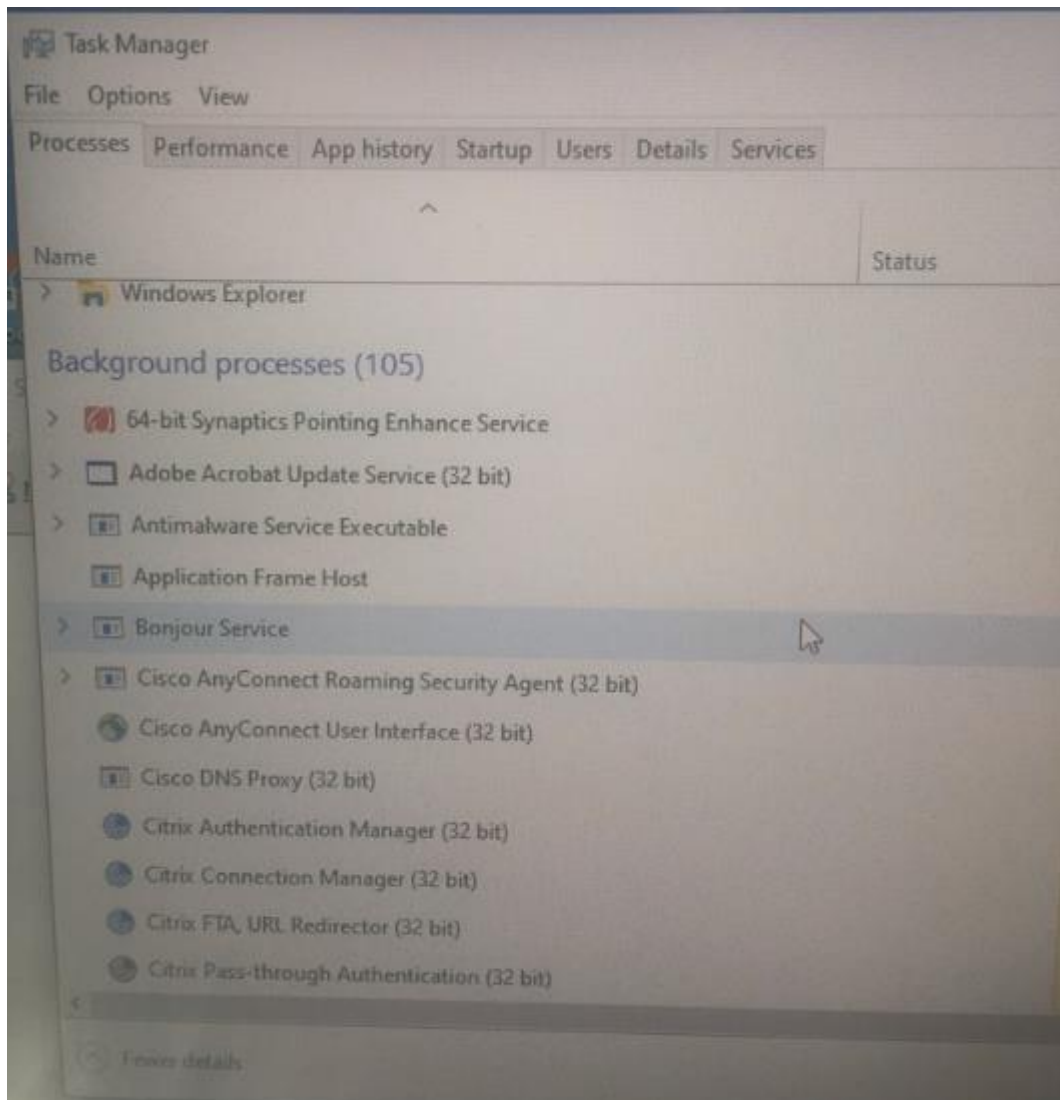
If so, the following message is displayed:



Some applications, such as Microsoft teams will be ended automatically after clicking 'OK'. However, the mdnsresponder process needs to be ended manually as the image below shows:



The mdnsresponder process can be ended by accessing Task Manager (Ctrl-Alt-Del for PC users, or Command-Option-Esc for Mac users), selecting the 'Bonjour Service' under Background processes and clicking 'End Task'.



Once you have ended the Bonjour Service, shut down Task Manager and click 'OK' on the Browser Lock message window to proceed with your exam.