

## ARAG plc

### Additional Helplines

ACCA scheme members

  
UNCOMMONLY INDEPENDENT

#### **Legal and Tax Advice 0344 571 7978**

If you have a legal or tax problem relating to your business, ARAG plc recommends you call their confidential legal and tax advice helpline. Legal advice is available 24 hours a day, 365 days a year, and tax advice is available between 9am and 5pm on weekdays (except bank holidays).

The advice covers business-related legal matters within UK and EU law, and tax matters within the UK. Your query will be dealt with by a qualified specialist experienced in handling legal and tax-related matters. Use of this service does not constitute the reporting of a claim.

#### **Redundancy Approval 0330 303 1955**

ARAG plc can arrange for specialist advice if you are planning redundancies. This will assist you to implement a fair selection process and ensure that the redundancy notices are correctly served. This service is available between 9am and 5pm on weekdays (except bank holidays), subject to a charge.

#### **Executive Suite – Identity theft resolution 0333 000 2083**

This service is available to the principal, executive officers, directors and partners of the business between 9am and 5pm on weekdays (except bank holidays). ARAG provide telephone advice to help executives keep their personal identity secure. Where identity theft is suspected, ARAG's specialist caseworkers can help the victim to restore their credit rating and correspond with their card issuer, bank or other parties. Identity theft expenses are insured under insured event 11 3) when your executives use this helpline.

#### **Crisis Communication 0344 571 7964**

If you are concerned about an event that may result in negative publicity which could affect your business, you can access professional public relations support from ARAG plc's Crisis Communication experts.

Where possible, initial advice for you to act upon will be provided over the telephone, but if your circumstances require professional work to be carried out in advance of any actual adverse publicity, such services are available on a consultancy basis and subject to you paying a fee.

Where an event has led to actual publicity online, in print or broadcast, that could damage your business, you are insured against the costs of crisis communication services under insured event 13 when you use this helpline.

#### **Counselling Assistance 0333 000 2082**

For an employee (including family members permanently living with them) needing confidential help and advice, ARAG plc's qualified counsellors are available to provide telephone support on any matter that is causing them upset.

#### **Business Online Legal Services**

Register today at: [www.araglegal.co.uk](http://www.araglegal.co.uk) and enter the voucher code **X1232KC79BB5** to access the law guide and download legal documents to help with commercial legal matters.